Abraham Sebastian

User Experience Designer

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EXPERIENCE

Ideatory

Sheridan, Wyoming, United States

User Experience Designer

08/2024 — Present

- Spearheading the end-to-end visual design strategy for a modular, Al-driven chatbot, collaborating with developers to ensure seamless implementation of design specifications.
- Developing comprehensive design assets, including wireframes, high-fidelity prototypes and interaction flows, while maintaining consistency with brand guidelines by implementing a scalable design system.

Deloitte Savannah, Georgia, United States

User Experience Designer

09/2023 — 03/2024

Fast Lane

- Led a team of 4 UX designers in the redesign of an immigration fast tracking application with a 10 million+ userbase, to streamline and unify the experience at airports across the United States by addressing system level pain points.
- Collected and analyzed 2000+ data points to decipher quantitative as well as qualitative user insights and combined it with heuristic evaluations for establishing the design framework.
- Facilitated 35+ user tests by creating low to medium fidelity prototypes throughout the process, understanding user motivations and making meaningful contributions to primary research all the while meeting accessibility standards.

Rapid Implementation Studio

- Executed a real-time B2B SaaS website for internal communication and resource sharing which led to a 15% increase in user efficiency.
- Implemented a streamlined process, following agile development methods which reduced the overall project timeline by 30%.
- Created low-fidelity and high-fidelity visual elements, subsequently implementing prototypes from the Figma workspace to a fully functioning website.

AEHL Kowloon, Hong Kong

Product Designer

01/2020 - 08/2022

- Designed and developed 30+ smart kitchenware solutions for the North American, European and Asian markets at premium to budget friendly price points.
- Conducted 300+ usability studies, market research and pain point analysis while generating concepts.
- Led the design team to facilitate cross-functional collaboration with other departments such as engineering and marketing which increased the feasibility and success metrics of new designs by 40%.

Lumium Gujarat, India

Product Design Intern

01/2019 — 05/2019

- Designed a motorized curtain system for the French home automation company Somfy in collaboration with the mechanical, electronics and engineering departments.
- Assisted the design team with product visualization of designs for various national and international clients.

SKILLS

User Experience (UX) Design | User Interface (UI)Design | Wireframing | Prototyping | Design Assets | Web Design | Mobile Apps | Information Architecture | Research | Enterprise Systems | Design Systems | Responsive Design | Cross-functional Collaboration | Agile Workflow | Storyboarding | Usability Testing | A/B Testing | Heuristic Evaluation | WCAG Standards | Design Principles | Problem-Solving | Figma | Miro | Jira | Adobe Photoshop | Adobe Illustrator | Microsoft Office | Adobe XD | HTML/ CSS | CMS | Google Analytics

EDUCATION

Savannah College of Art and Design (SCAD)

Master of Arts (MA) in Interaction Design - GPA: 4.0

Savannah, Georgia, United States

Maharashtra, India

MIT Institute of Design

Bachelor of Design (B.Des) in Product Design - GPA:3.7

Graduation Date: 05/2019

Graduation Date: 05/2024